

CLARE Subscription Terms

February 2022

Annual contract (paid monthly)

Critical Path

Subscription Terms

Your subscription begins as soon as your initial payment is processed. Your subscription will automatically renew annually without notice until you cancel. You authorize us to store your payment method(s) and to automatically charge your payment method(s) every month until you cancel. We will automatically charge you the then-current rate for your plan, every month of your annual contract until you cancel.

We may change your plan's rate each annual renewal term, and we will notify you of any rate change with the option to cancel. If your primary payment method fails, you authorize us to charge any other payment method in your account. If you have not provided us with a backup payment method(s) and you fail to provide payment, or if all payment methods in your account fail, we may suspend your subscription. You can edit your payment information anytime on your CLARE Account page.

Cancellation Terms

You can cancel your subscription anytime by contacting Customer Support via email clare@passtheare.com, through the chat feature within the app, or by phone 800-211-4345. You'll be charged the lesser of the following:

- 1) a lump sum amount based on the plan term(s) that best correspond with the date your subscription began. For example, at month 3 you would be charged a lump sum amount of the difference between the cost of a 3-month subscription ($69 \times 3 = \$207.00$) and the three payments made on your annual plan ($\$39 \times 3 = \117), \$90.00.

- 2) A lump sum amount of your remaining contract obligation. For example, at month 3 you would be charged a lump sum amount of \$351 ($\$39 \times 3 = \351). Your service will continue until the end of that month's billing period.

Annual contract (prepaid)

Critical Path

Subscription Terms

Your subscription begins as soon as your initial payment is processed. You will be charged, in one lump sum, the annual rate stated at the time of purchase, plus applicable taxes.

Your subscription will continue after your annual renewal date on a month-to-month basis until you cancel. You authorize us to store your payment method(s) and to automatically charge your payment method(s) every year until you cancel.

We will automatically charge you the then-current rate for your plan, every year upon renewal until you cancel. We may change your plan's rate each annual renewal term, and we will notify you of any rate change.

If your primary payment method fails, you authorize us to charge any other payment method in your account. If you have not provided us with a backup payment method(s) and you fail to provide payment, or if all payment methods in your account fail, we may suspend your subscription. You can edit your payment information anytime on your CLARE Account page.

Cancellation Terms

You can cancel your subscription anytime via your CLARE Account page or by contacting Customer Support. Should you cancel your payment is non-refundable, and your service will continue until the end of your contracted term.

3-Month Plan (paid monthly)

Substantial Completion

Subscription Terms

Your subscription begins as soon as your initial payment is processed. Your subscription will automatically renew quarterly without notice until you cancel. You authorize us to store your payment method(s) and to automatically charge your payment method(s) every month until you cancel. We will automatically charge you the then-current rate for your plan, every month upon renewal until you cancel. We may change your plan's rate each quarterly renewal term, and we will notify you of any rate change with the option to cancel.

If your primary payment method fails, you authorize us to charge any other payment method in your account. If you have not provided us with a backup payment method(s) and you fail to provide payment, or if all payment methods in your account fail, we may suspend your subscription. You can edit your payment information anytime on your CLARE Account page.

Cancellation Terms

You can cancel your subscription anytime by contacting Customer Support via email clare@passtheare.com, through the chat feature within the CLARE app, or by phone 800-211-4345. You'll be charged the lesser of the following:

- 1) a lump sum amount based on the plan term(s) that best correspond with the date your subscription began. For example, at month 2 you would be charged a lump sum amount of the difference between the cost of a monthly subscription ($\$89 \times 2 = \178) and the two payments made on your 3-month subscription ($\$69.00 \times 2 = \138), \$40.00.
- 2) a lump sum amount of your remaining contract obligation. For example, at month 2 you would be charged a lump sum amount of \$69 on your 3-month subscription. Your service will continue until the end of that month's billing period.

3-Month Plan (prepaid)

Substantial Completion

Subscription Terms

Your subscription begins as soon as your initial payment is processed. Your subscription will automatically renew quarterly without notice until you cancel. You authorize us to store your payment method(s) and to automatically charge your payment method(s) every month until you cancel. We will automatically charge you the then-current rate for your plan, every month upon renewal until you cancel. We may change your plan's rate each quarterly renewal term, and we will notify you of any rate change with the option to cancel.

If your primary payment method fails, you authorize us to charge any other payment method in your account. If you have not provided us with a backup payment method(s) and you fail to provide payment, or if all payment methods in your account fail, we may suspend your subscription. You can edit your payment information anytime on your CLARE Account page.

You can cancel your subscription anytime via your CLARE Account page or by contacting Customer Support. Should you cancel your payment is non-refundable, and your service will continue until the end of your contracted term.

Month-to-Month

Fast-Track

Subscription Terms

Your subscription begins as soon as your initial payment is processed. Your subscription will automatically renew each month without notice until you cancel. You authorize us to store your payment method(s) and to automatically charge your payment method(s) every month until you cancel. We will automatically charge you the then-current rate for your

plan, every month upon renewal until you cancel. We may change your plan's rate each monthly renewal term, and we will notify you of any rate change with the option to cancel.

If your primary payment method fails, you authorize us to charge any other payment method in your account. If you have not provided us with a backup payment method(s) and you fail to provide payment, or if all payment methods in your account fail, we may suspend your subscription. You can edit your payment information anytime on your CLARE Account page.

Cancellation Terms

You can cancel your subscription anytime by contacting Customer Support via email: clare@passtheare.com, through the chat feature within the CLARE app, or by phone at 800-211-4345. Should you wish to cancel your plan, your payment is non-refundable, and your service will continue until the end of that month's billing period.